REGIONAL ECONOMIC CONDITIONS IN THE NINTH DISTRICT

TOURISM & HOSPITALITY SURVEY

September 22, 2023

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FEDERAL RESERVE BANK OF MINNEAPOLIS

DISCLAIMER

The views expressed here are the presenter's and not necessarily those of the Federal Reserve Bank of Minneapolis or the Federal Reserve System.



TODAY'S FOCUS TOURISM & HOSPITALITY SURVEY

Quarterly survey in partnership with:

- Explore Minnesota Tourism
- Hospitality Minnesota
 - Partnership established just before pandemic
 - Almost 4 years of surveys

This survey:

Conducted August 14-22; 273 responses







QUICK TAKE-AWAYS

- It was a decent summer; modest growth continues, but demand not growing like prior summers
- Challenges: Inflation & wages = biggest problems
- Overall financial health = positive, but eroding a bit
- Some ups and downs, but overall not a lot of change or volatility; sector has maybe found it's new normal
- Important: Each partner has own interpretation of results; Q&A will give partners opportunity to offer more color and nuance
- Also: Lots of data (& quickly); will share PPT after webinar for those interested in closer analysis



RECENT REVENUE TRENDS

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Overall, sector seeing modest revenue growth in terms of *share* seeing growth vs. decline

Foot traffic mostly flat

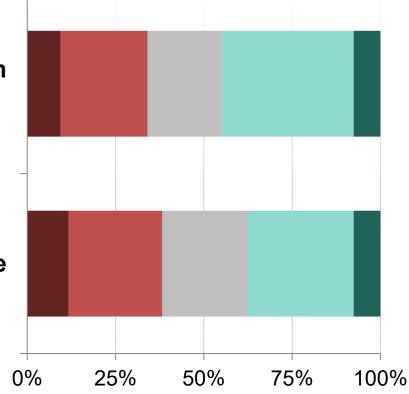
Inflation influence: Consumers not always spending more as much as businesses *charging* more

Accommodation also weighing down overall results

Revenue compared with

same period last year

Customer traffic compared with same period last year



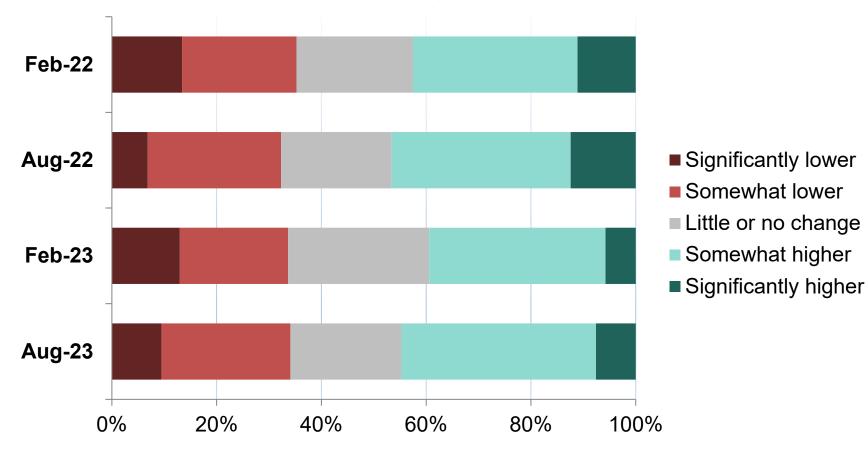
Summer revenue and foot traffic trends

Significantly lower
Somewhat lower
Little or no change
Somewhat higher
Significantly higher



REVENUE TRENDS OVER TIME

Recent revenue compared with same period a year earlier



Past surveys suggest some normalization of overall revenue trend

Doesn't necessarily = normalization for *individual* firms

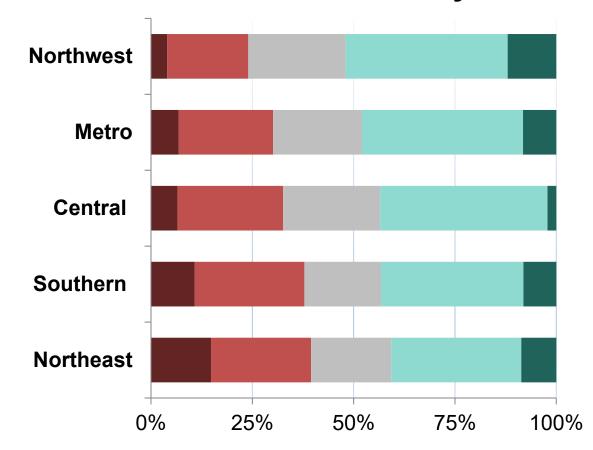


REVENUE SNAPSHOTS

BY FIRM TRAITS



Quarterly revenue compared with last year



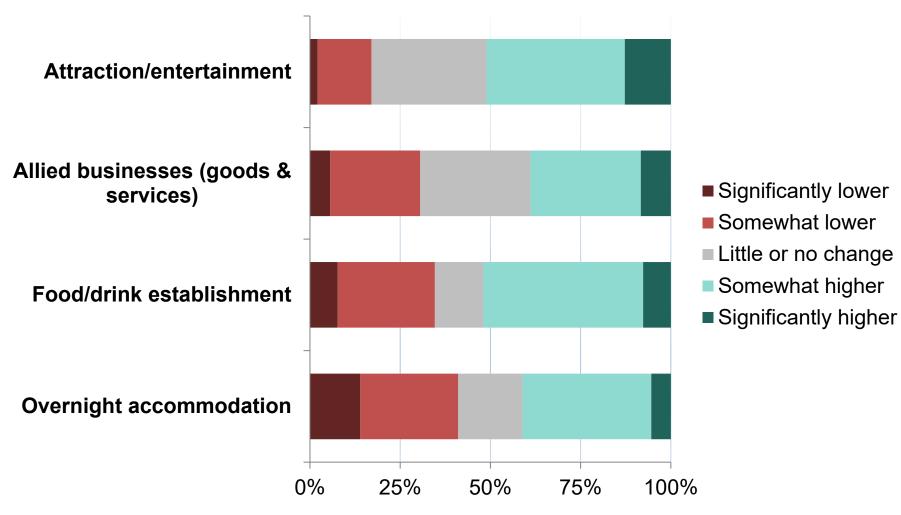
- Some geographic performance likely influenced by pandemic factors
- Significantly lower
- Somewhat lower
- Little or no change
- Somewhat higher
- Significantly higher

- Twin Cities still in recovery
- Northeast had big summers in 2021-22



REVENUES BY SUB-SECTOR

Revenue compared with same period last year



Attract/entertain businesses seeing growth bc many still recovering (2022 = lower bar)

Accommodation seeing demand slow somewhat (yoy), but room rates (\$) remain strong



FINANCIAL HEALTH

35% 30% 25% 20% 15% 10% 5% 0% Up & down, Mostly flat at Volatile; more Steadily Mostly flat, Steadily poor levels bad than declining improving but more but at good than acceptable good bad levels

Business activity over the last 6-9 months

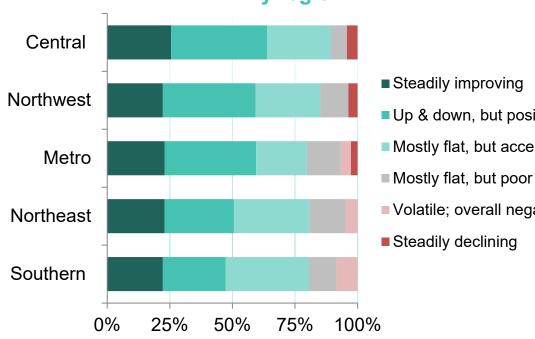
82% reported either good or acceptable business activity so far this year

Slight decline over last year



BUSINESS ACTIVITY, CONT.

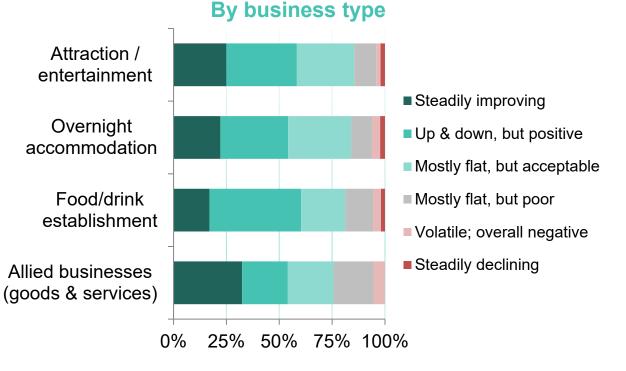
- Central MN firms doing exceptionally well, but all regions quite positive •
- Attraction & entertainment also seeing best activity over longer period



Business activity over last 6-9 months By region

- Steadily improving
- Up & down, but positive
- Mostly flat, but acceptable
- Volatile; overall negative

Business activity over last 6-9 months



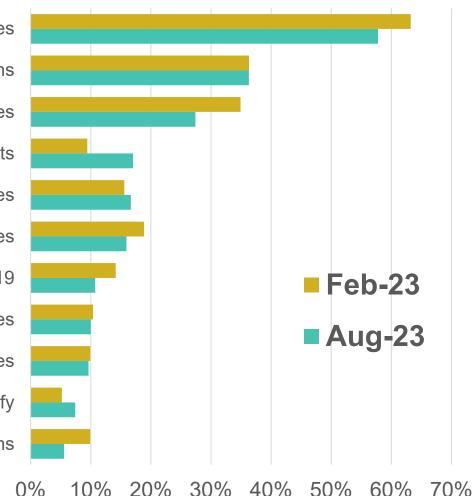


CHALLENGES



TWO greatest challenges to your business

Price inflation for necessary goods & services Labor availability for open positions Wage increases Higher interest rates/financing costs Making necessary capital expenditures Government regulation or other policies Costs or impacts from COVID-19 Retention of current employees Employee absences Other - please specify Supply chain problems



Price inflation still #1 problem by sizeable margin

Higher interest rates saw biggest increase from February to August surveys

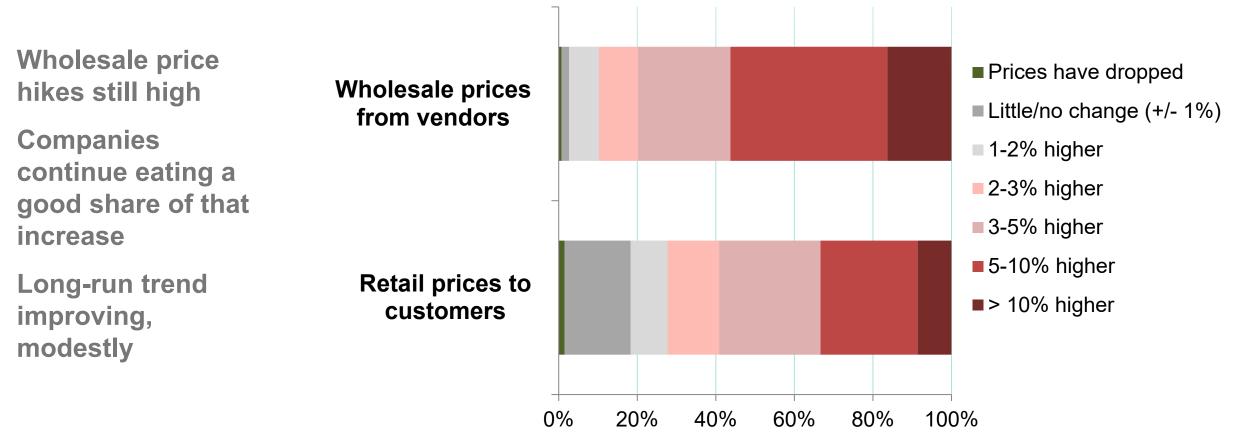
Biggest declines came in inflation, wages and supply chain



A CLOSER LOOK AT

PRICE TRENDS





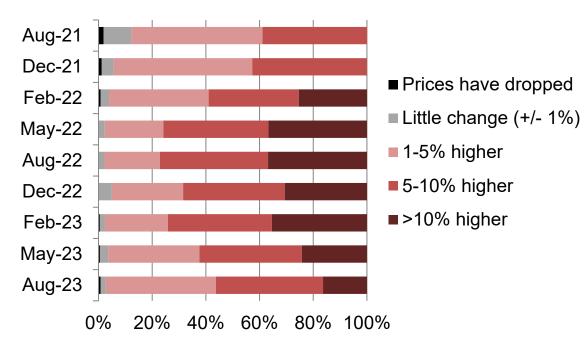
Price changes over the last 12 months



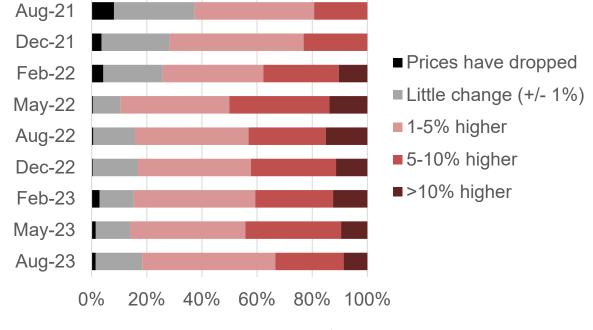


- Modest evidence that price growth is slowing
- Still high, and not falling quickly enough for some

Wholesale/vendor price changes over the last 12 months



Retail/final price changes over last 12 months

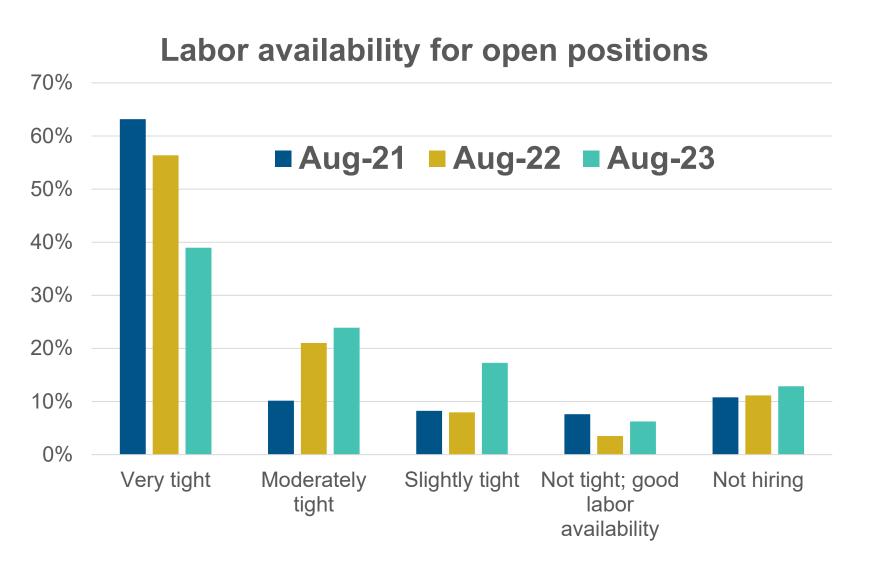


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(Note: Added +10% category in Feb-22 survey)

WORKFORCE & WAGE TRENDS

CHALLENGES – LABOR AVAILABILITY



Labor availability clearly improving

Since Aug '21 survey, share citing 'very tight' labor down by more than one-third

But even with improvements, labor *still* considered tight

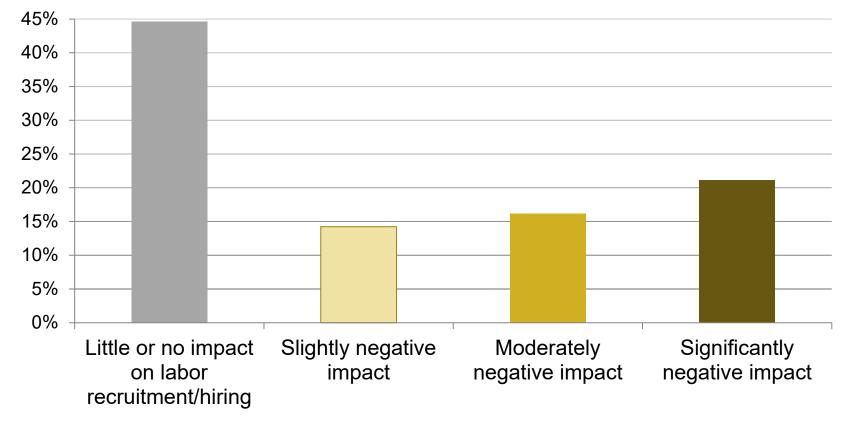


SPECIAL QUESTION ON HOUSING

What role or effect does housing availability have on attracting labor?

More than ½ of respondents said housing availability has some impact on their ability to find labor

20% said it had a significantly negative impact







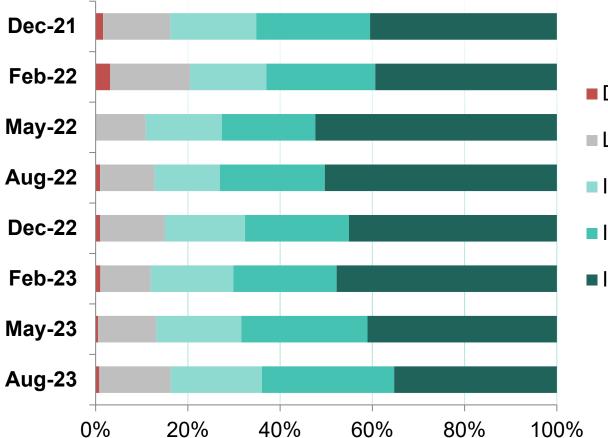
Tight labor = higher Average wages today compared with 12 months wages Decrease ago Little/no change (+/- 1%) Some belief that future wage Increase of 1-3% pressure will ease; ■ Increase of 3-5% Expected future wage that's possible, but growth over next 12 ■ Increase > 5% might be wishful months thinking 0% 20% 40% 60% 80% 100%

Average wage changes: Recent & future



WAGE INCREASES PLATEAUING AT HIGH LEVELS

Average wages compared w/ 12 months ago



Declined

■ Little or no change (+/- 1%)

Increase of 1-3%

Increase of 3-5%

■ Increase > 5%

Slow, modest retreat from peak wage growth

Still comparatively high, and has been consistently higher than projected (expected future) wage growth





Average hourly wage for your employees

(including tips, if applicable)



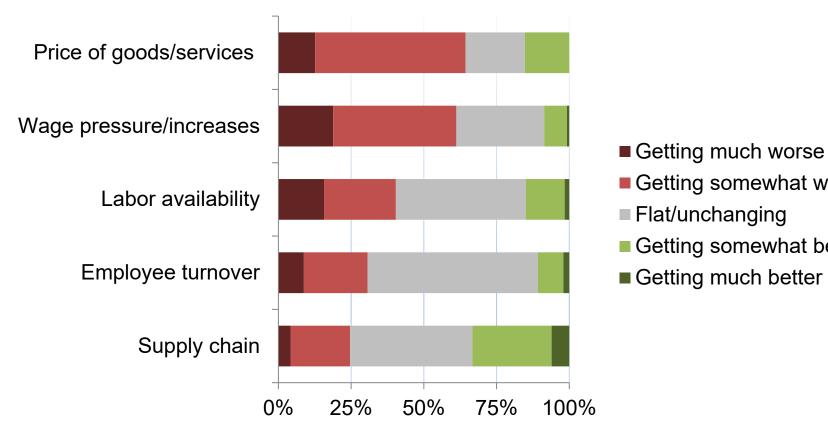
Share of jobs making < \$15 an hour went from 38% to 18% in just two years





ARE CHALLENGES GETTING BETTER? (WORSE?)

How would you describe the recent direction and trajectory of various challenges?



Inflation & wage growth might be seeing some relief in the big picture, but owners overall don't seem to be feeling it

Getting somewhat worse

Getting somewhat better

Getting much better

Flat/unchanging



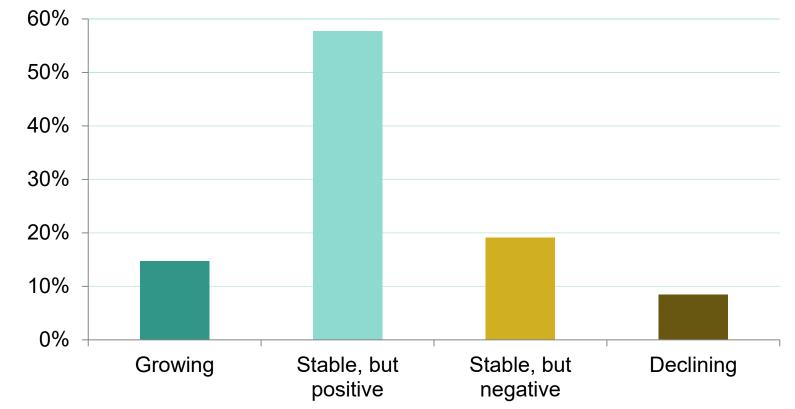
FINANCIAL HEALTH & OUTLOOK



How would you rate your business' current financial health?

Share of those growing has declined by about 10 pts

Share of those stable-but-negative or declining both rose about 5 pts







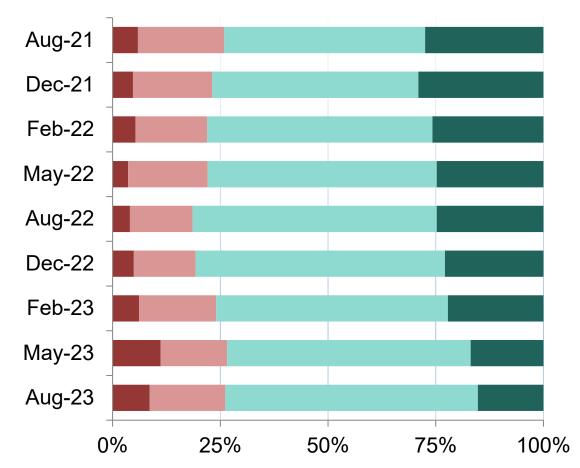
How would you rate your business' current financial health?

Declining

Growing

Stable, but negative

Stable, but positive

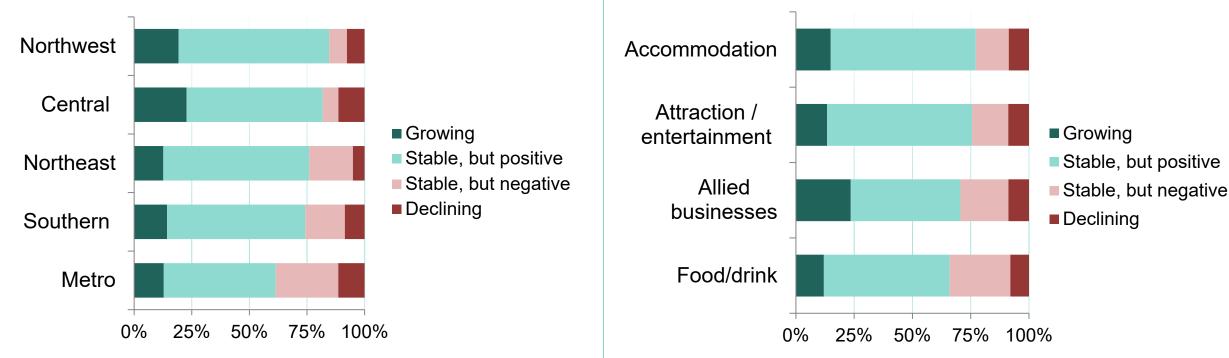


A moderate pullback from last summer, and some continued erosion



FINANCIAL HEALTH – BY REGION AND BUSINESS TYPE

- Metro businesses still in recovery
- Accommodation seeing greatest stability; Food/drink more instability



Current financial health

Current financial health



SOLVENCY: IMPROVING

40% 35% 30% 25% 20% 15% 10% 5% 0% Very Somewhat Neutral/flat Somewhat Very optimistic pessimistic pessimistic optimistic

Outlook for remainder of the year

Outlook for rest of year modestly positive

Flat outlook for accommodations (large share of sample) and quite positive for other business types



FINAL THOUGHTS: "YES, BUT"

- Growth continues, esp. for certain types of businesses, but has slowed overall
- Inflation better, but still high
- Labor availability better, but not "good"
- Wage growth slowing, but still high
- Overall financial condition positive, but eroding a bit
- Outlook positive, esp. outside of accommodation
- Stability & slow growth; hard to predict big changes (+/-) w/out some larger catalyst or change in economy



THANK YOU!



Q&A WITH OUR SURVEY PARTNERS

SUBMIT QUESTIONS VIA THE CHAT BOX





Gretchen Nussbaum Research Analyst Explore Minnesota Tourism

Angie Whitcomb CEO and President Hospitality Minnesota

