"Consumer Surplus of Alternative Payment Methods: Paying Uber With Cash"

Alvarez and Argente

Warren Weber August 2019

Disclaimer: Views those of author not of the Federal Reserve Bank of Atlanta or the Federal Reserve System

Introduction

- Very Impresssive paper for thoroughness of analysis and data
- 3 major parts
 - Effects of introducing an additional means of payment
 - Effects of banning an existing means of payment
 - Measure of loss of consumer surplus from ban on using cash as payment

Introducing additional means of payment

- Event study: effects of removing ban on cash in 15 cities
 - Find trips and fare more than double
 - ullet Slightly more than 1/2 due to existing riders making more trips
 - Price roughly unaffected
 - Highly elastic supply of Uber drivers

Introducing additional means of payment

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 - Highly elastic supply of Uber drivers
- Neighboring regions: Mexico City, cash banned; State of Mexico, cash allowed
 - Share of trips paid in cash negatively related to income
 - Use matching census tracts: Trips and fares double once cash allowed

Banning an existing means of payment

- Puebla permitted cash payments 3/17 to 12/17; then cash banned
- Two types of evidence
 - "Synthetic Puebla"
 - Coarsened Exact Matching census blocks in Puebla with comparable in State of Mexico
 - Decrease of >50% in number of trips and fares
 - 35-40% of pure cash users ended up adopting credit
 - $\bullet \approx 65\%$ pure cash stop using Uber after cash ban
 - Mixed users also decreased number of trips

Loss of Consumer Surplus

- Three experiments to provide data for calculation of consumer surplus loss
 - Experiment I: Mixed users given different price incentives
 - Experiment II: Pure cash users given different price incentives
 - Experiment III: Incentives for credit adoption, pure cash users
 - Larger migration for larger incentives
 - Mostly for users already with credit card
 - Increase in adoption rate < 5%

Loss of Consumer Surplus

- Findings:
 - \bullet For mixed users, cash and credit far from perfect substitutes Elasticity of substitution between trips with cash and credit ≈ 3
 - Overall CS loss (%age of yearly expenditure on Uber):
 - 0.45% pure cash; 25% for mixed
 - Combining: lower bound: CS loss 50% from ban
 - Cost of cash ban falls mostly on poor

- Really liked paper
- Estimate of consumer surplus is difficult exercise
 - More guidance through sections 7 and 8 would have been very helpful
- So many results: Result summary at end would be useful

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 - Advancements in digital ledger (blockchain) technology

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- Many historical examples here are two:
 - 1 Stockholms Bank notes 1661 1664
 - Deficiency: Sweden on copper standard coins heavy and large "even the payment of small sums made the use of carriers and horses necessary"
 - Small premium on notes
 - Enskilda banknotes, Sweden 1831 1900
 - Deficiency: Limited denomination choices
 - Issued in more convenient denominations than Riksbank notes

- What about today?
- Current sovereign fiat currencies have deficiencies, examples:
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"... conventional fiat currencies are staring at a bleak future. In fact, their fate could be sealed in a couple of years from now ..."

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 - Thinking about design of CBDCs
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 - Measuring costs of bans on Libra and other cryptos
 - Much of current argument for ban is to prevent money laundering and other criminal activity
 - Disadvantages to consumers in terms of fewer means of payment choice not mentioned much

• Bottom line: Great paper; significant contribution